

		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD
31	% Patients on an open 18 week pathway (within 18 weeks) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 17)	62.7%														62.4%	≥92%	63.5%
39	Cancer waiting times 62 day standard - Urgent referral to first definitive treatment (Most recently externally reported data, unless stated otherwise below) UHSFT Teaching hospital average (& rank of 19) South East average (& rank of 17)	69.7%														77.5%	≥70%	75.4%
39 - As of April 2024, YTD and Monthly targets changed from 85% to 70% in line with latest operational guidance																		
28	Patients spending less than 4hrs in ED - (Type 1) UHSFT Teaching hospital average (& rank of 16) South East average (& rank of 16)	55.8%															≥95%	65.7%
37	% of Patients waiting over 6 weeks for diagnostics UHSFT Teaching Hospital average (& rank of 20) South East Average (& rank of 18)	15.8%															≤5%	11.83%
37 - As of April 2024, YTD and Monthly Target changed from 1% to 5% to reflect latest guidance																		

Outcomes		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
1	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH	84.3												87.5			≤100	87.5	≤100
2	HSMR - Crude Mortality Rate	2.7%												2.5%			<3%	2.1%	<3%
3	Percentage non-elective readmissions within 28 days of discharge from hospital	11.9%												12.3%			-	11.8%	-
		Q4 2023/2024		Q1 2023/2024		Q2 2023/2024		Q3 2024/2025		Q4 2024/2025		Quarterly target							
4	Cumulative Specialties with Outcome Measures Developed (Quarterly)	72	73	75	76	76						+1 Specialty per quarter							
5	Developed Outcomes RAG ratings (Quarterly)	37 75 333	41 67 335	41 62 334	36 77 342	39 79 319						-							
Red : below the national standard or 10% lower than the local target Amber : below the national standard or 5% lower than the local target Green : within the national standard or local target																			

Safety		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target											
6	Cumulative Clostridium difficile <i>Most recent 12 Months vs. Previous 12 Months</i>	65	69	73	79	77	85	84	93	9	12	14	19	22	29	27	38	37	51	47	61	55	71	60	81	≤8	81	≤64		
7	MRSA bacteraemia	0	1	2	1	2	0	1	1	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	2	0	
8	Gram negative bacteraemia	15	28	20	18	22	19	16	31	25	25	29	22	35	23	29	0	0	0	0	0	0	0	0	0	0	0	0	219	≤144
9	Pressure ulcers category 2 per 1000 bed days	0.29																										0.40	0.39	<0.3
10	Pressure ulcers category 3 and above per 1000 bed days	0.36																										0.33	0.31	<0.3
11	Medication Errors (severe/moderate)	0																										2	16	24
12	Watch & Reserve antibiotics, usage per 1,000 adms <i>Most recent months vs. 2023/24</i>	2,613																										2,702	2,513	<2580
12 - Beginning June 2024, target and comparison changed in accordance with National Action Plan.																														

Safety		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
13	Patient Safety Incident Investigations (PSIIs) (based upon month reported, excluding Maternity)																-	7	-
13a	Never Events																0	5	0
14	Patient Safety Incident Investigations (PSIIs)- Maternity																-	0	-
15	Number of falls investigated per 1000 bed days																-	0.12	-
16	% patients with a nutrition plan in place (total checks conducted included at chart base)																≥90%	94%	≥90%
17	Red Flag staffing incidents																-	143	-
Maternity		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
18	Birth rate and Bookings Birth Rate - total number of women birthed Bookings - Total number of women booked																-	-	-
19	Staffing: Birth rate plus reporting / opel status - number of days (or shifts) at Opel 4.																-	-	-
20	Mode of delivery % number of normal birthed (women) % number of caesarean sections (women)																-	-	-

Patient Experience		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
21	FFT Negative Score - Inpatients																≤5%	0.7%	≤5%
22	FFT Negative Score - Maternity (postnatal ward)																≤5%	2.3%	≤5%
23	Total UHS women booked onto a continuity of carer pathway																≥35%	14.0%	≥35%
24	Total BAME women booked onto a continuity of carer pathway																≥51%	20.3%	≥51%
25	% Patients reporting being involved in decisions about care and treatment																≥90%	88.0%	≥90%
26	% Patients with a disability/reporting additional needs/adjustments met (total questioned at chart base)																≥90%	88.3%	≥90%
26 - Performance is a scored metric with a "Yes" response scoring 1, "Yes, to some extent" receiving 0.5 score and other responses scoring 0.																			
27	Overnight ward moves with a reason marked as non-clinical (excludes moves from admitting wards with LOS<12hrs)																-	484	-

Access Standards		30	31	32	33	Monthly target	YTD	YTD target
28	Patients spending less than 4hrs in ED - (Type 1) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 16)					≥95%	65.7%	≥95%
29	Average (Mean) time in Dept - non-admitted patients		≤04:00	03:19	≤04:00			
30	Average (Mean) time in Dept - admitted patients		≤04:00	05:32	≤04:00			
31	% Patients on an open 18 week pathway (within 18 weeks)		≥92%	63.5%	≥92%			
32	Total number of patients on a waiting list (18 week referral to treatment pathway)		-	60,338	-			
33	Patients on an open 18 week pathway (waiting 52 weeks+)		≤1393	1340	≤1393			

		Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov	Monthly target	YTD	YTD target
34	Patients on an open 18 week pathway (waiting 65 weeks+) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	278 	0	24	0
35	Patients on an open 18 week pathway (waiting 78 weeks+) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	22 	0	4	0
35a	Patients on an open 18 week pathway (waiting 104 weeks+) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	6 	0	0	0
36	Patients waiting for diagnostics	11,500 8341 	-	9,428	-
37	% of Patients waiting over 6 weeks for diagnostics UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	15.8% 	≤5%	11.8%	≤5%
37 - As of April 2024, YTD and Monthly Target changed from 1% to 5% to reflect latest guidance					

		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
39	Cancer waiting times 62 day standard - Urgent referral to first definitive treatment (Most recently externally reported data, unless stated otherwise below) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	69.7%													77.5%		≥70%	75.4%	≥70%
<p>39 - From October 2023 data onwards, the 62 day standard metric published in NHS England data combines Urgent Suspected Cancer and Breast Symptomatic with previously excluded Screening and Upgrade routes.</p> <p>As of April 2024, YTD and Monthly targets changed to 70% in line with latest operational guidance</p>																			
40	Cancer 28 day faster diagnosis Percentage of patients treated within standard UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	85.1%													84.8%		≥77%	83.3%	≥77%
<p>40 - As of April 2024, YTD and monthly targets changed from 75% to 77% in line with latest operational guidance</p>																			
41	31 day cancer wait performance - decision to treat to first definitive treatment (Most recently externally reported data, unless stated otherwise below) UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)	83.9%													94.2%		≥96%	83.3%	≥96%
<p>41 - From October 2023 data onwards, the 31 day standard metric published in NHS England data combines First Treatment and Subsequent Treatment routes.</p>																			

R&D Performance		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
43	Comparative CRN Recruitment Performance - non-weighted	17	17	16	15	15	15	15	9	7	6	9	9	8	10	8	Top 10	-	-
44	Comparative CRN Recruitment Performance - weighted	12	11	12	9	11	11	11	6	8	9	10	10	10	10	10	Top 5	-	-
45	Study set up times - 80% target for issuing Capacity & Capability within 40 Days of Site Selection	60%	67%	46%	88%	55%	50%	64%	50%	55%	47%	100%	44%	38%	78%	36%	-	-	-
46	Achievement compared to R+D Income Baseline Monthly income increase % YTD income increase %		133.3%	133.3%	84.7%	65.2%	157.6%	75.0%	26.8%	119.5%	70.7%	51.2%	90.2%	80.5%	26.8%	80.5%	≥5%	-	-

Local Integration		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
47	Number of inpatients that were medically optimised for discharge (monthly average)																≤80	225	-
48	Emergency Department activity - type 1 <i>This year vs. last year</i>																-	95,660	-
49	Percentage of virtual appointments as a proportion of all outpatient consultations <i>This year vs. last year</i>																≥25%	0.0%	≥25%

Digital		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
50	My Medical Record - UHS patient accounts (cumulative number of accounts in place at the end of each month)															-	223,745	-	
51	My Medical Record - UHS patient logins (number of logins made within each month)															-	292,698	-	
51 - The YTD Figure shown represents a rolling average of MMR logins per month within the current financial year																			
52	Average age of IT estate Distribution of computers per age in years															-	-	-	
53	CHARTS system average load times - % pages loaded <= 5s - % pages loaded <= 3s																		
53 - From April 2024, metric was changed from % loading times under 5s to % loading times under 3s																			