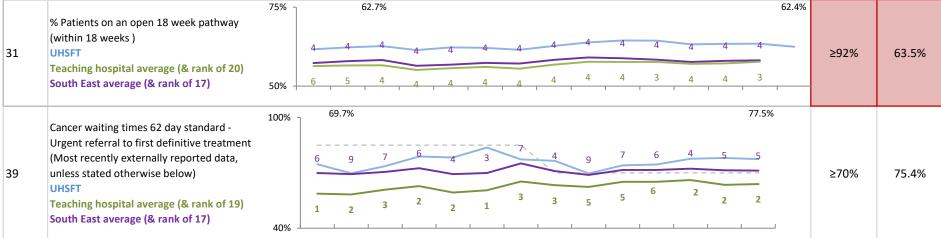
University Hospital Southampton





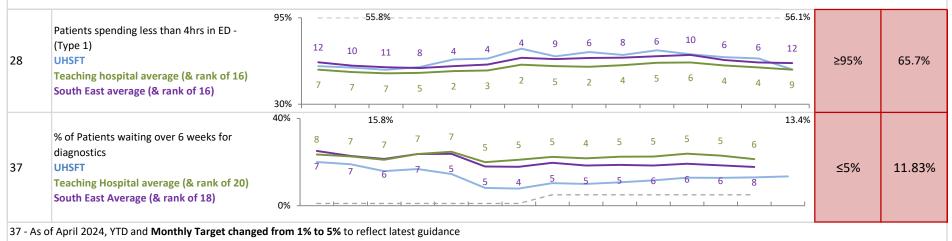
39 - As of April 2024, YTD and Monthly targets changed from 85% to 70% in line with latest operational guidance

Sep

Oct

Nov

Dec

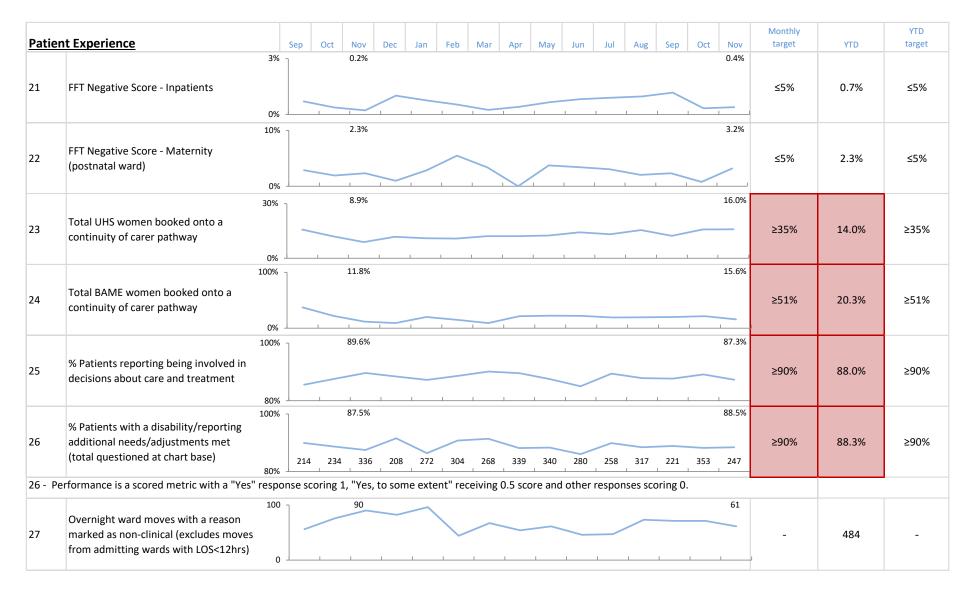


mes	s	en (Oct	Nov	Dec	lan	Feb	Mar	Apr	May	lun	tol	Διισ	Sen	Oct	Nov	Monthly target	YTD	YTD target
HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH	95.0	85.5				J					J		1	89.5			≤100	87.5	≤100
HSMR - Crude Mortality Rate	3.0% -	7%												2.5%			<3%	2.1%	<3%
Percentage non-elective readmissions within 28 days of discharge from hospital	15%]	1	1.9%	-	_	1	1	1	-		1			-	12.3%	1	-	11.8%	-
		Q4 20	23/20	24	Q	L 2023/2	024	Q2	2 2023/20)24	Q3	2024/20	025	Q4	2024/20	025	Quarterly target		
Cumulative Specialties with Outcome Measures Developed (Quarterly)	80		72			73			75			76			76		+1 Specialty per quarter		
Developed Outcomes RAG ratings (Quarterly) Red Amber	100% 75% 50%		37 75 333						41 62 334			36 77 342			39 79 319		-		
	HSMR (Rolling 12 Month Figure) - SGH HSMR - Crude Mortality Rate Percentage non-elective readmissions within 28 days of discharge from hospital Cumulative Specialties with Outcome Measures Developed (Quarterly) Developed Outcomes RAG ratings (Quarterly) Red	HSMR (Rolling 12 Month Figure) - UHS 95.0 HSMR (Rolling 12 Month Figure) - SGH 75.0 75.0 3.0% HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 15% 10% 10% Cumulative Specialties with Outcome Measures Developed (Quarterly) 70 Developed Outcomes 100% RAG ratings (Quarterly) 75%	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 95.0 85.5 HSMR (Rolling 12 Month Figure) - SGH 75.0 84.3 TSMR - Crude Mortality Rate 3.0% 2.7% HSMR - Crude Mortality Rate 2.2% 1 Percentage non-elective readmissions within 28 days of discharge from hospital 10% 1 Q4 20 0 0 0 Cumulative Specialties with Outcome Measures Developed (Quarterly) 80 0 Developed Outcomes RAG ratings (Quarterly) Red 100% 10%	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 75.0 HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 0% Q4 2023/20 Cumulative Specialties with Outcome Measures Developed (Quarterly) 70 Developed Outcomes RAG ratings (Quarterly) Red 75 Note the special state of the special sta	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH HSMR (Rolling 12 Month Figure) - SGH 75.0 HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 0% Q4 2023/2024 Cumulative Specialties with Outcome Measures Developed (Quarterly) 70 Developed Outcomes RAG ratings (Quarterly) Red 75	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH HSMR (Rolling 12 Month Figure) - SGH HSMR - Crude Mortality Rate 2.2% HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 0% Q4 2023/2024 Q4 2023/2024 Q2 Cumulative Specialties with Outcome Measures Developed (Quarterly) Developed Outcomes RAG ratings (Quarterly) Red 95.0 85.5 84.3 75.0 2.7% 11.9% Percentage non-elective readmissions within 28 days of discharge from hospital 10% 72 70 75 75	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 95.0 85.5 HSMR (Rolling 12 Month Figure) - SGH 84.3 75.0 3.0% 2.7% HSMR - Crude Mortality Rate 2.2% 11.9% Percentage non-elective readmissions within 28 days of discharge from hospital 15% 11.9% Q4 2023/2024 Q1 2023/2 Q4 2023/2024 Q1 2023/2 Quarterly) 70 Developed Outcomes RAG ratings (Quarterly) Red 100% 37 41 75% 75	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH HSMR (Rolling 12 Month Figure) - SGH A.3 HSMR - Crude Mortality Rate Percentage non-elective readmissions within 28 days of discharge from hospital Outcome Measures Developed (Quarterly) Developed Outcomes RAG ratings (Quarterly) Red Ptick of the second sec	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 75.0 HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 0% Cumulative Specialties with Outcome Measures Developed (Quarterly) Developed Outcomes RAG ratings (Quarterly) Red 75% Red	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 85.5 HSMR (Rolling 12 Month Figure) - SGH 84.3 75.0 84.3 75.0 84.3 75.0 75 Percentage non-elective readmissions within 28 days of discharge from hospital 11.9% Percentage non-elective readmissions within 28 days of discharge from hospital 11.9% Q4 2023/2024 Q1 2023/2024 Q2 2023/2024 Cumulative Specialties with Outcome Measures Developed (Quarterly) 80 72 70 72 73 Developed Outcomes RAG ratings (Quarterly) Red 100% 37 41 41	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH HSMR (Rolling 12 Month Figure) - SGH 75.0 HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 0% Q4 2023/2024 Q1 2023/2024 Q1 2023/2024 Q1 2023/2024 Q2 2023/2024 Q1 2023/2024 Q2 2023/2024 Cumulative Specialties with Outcome Measures Developed (Quarterly) Red Peveloped Outcomes RAG ratings (Quarterly) Red Peveloped Outcomes RAG ratings (Quarterly) Red	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 85.5 HSMR - Crude Mortality Rate 2.7% B4.3 3.0% 2.2% 1 Percentage non-elective readmissions within 28 days of discharge from hospital 11.9% Q4 2023/2024 Q1 2023/2024 Q4 2023/2024 Q2 2023/2024 Qatterly 75 Developed Outcomes RAG ratings (Quarterly) Red 10%	95.0 85.5 HSMR (Rolling 12 Month Figure) - UHS 84.3 HSMR (Rolling 12 Month Figure) - SGH 84.3 75.0 87.5 B4.3 75.0 B4.3 11.9% Percentage non-elective readmissions within 10% 11.9% 9 Q4 2023/2024 Q1 2023/2024 Q2 2023/2024 Q2 2023/2024 Q2 2023/2024 Q3 2024/20 Quarterly 70 72 73 Developed Outcomes 100% 37 41 41 36 75 67 62 77 77 R	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 85.5 HSMR (Rolling 12 Month Figure) - SGH 3.0% 4.3 75.0 HSMR - Crude Mortality Rate 3.0% 2.2% 11.9% Percentage non-elective readmissions within 28 days of discharge from hospital 11.9% Q4 2023/2024 Q1 2023/2024 Q2 2023/2024 Q4 2023/2024 Q1 2023/2024 Q3 2024/2025 Cumulative Specialties with Outcome Measures Developed (Quarterly) 80 75 76 Developed Outcomes RAG ratings (Quarterly) Red 100% 37 41 41 36 RAG ratings (Quarterly) Red 75% 75 67 62 77	HSMR (Rolling 12 Month Figure) - 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UHS HSMR (Rolling 12 Month Figure) - SGH 95.0 85.5 84.3 75.0 75.0 84.3 87.5 HSMR - Crude Mortality Rate 2.7% 2.5% 15% 11.9% 12.3% Percentage non-elective readmissions within 28 days of discharge from hospital 11.9% 12.3% Q4 2023/2024 Q1 2023/2024 Q2 2023/2024 Q3 2024/2025 Cumulative Specialties with Outcome Measures Developed (Quarterly) 80 75 76 76 72 73 75 76 76 76 76 72 73 75 67 62 77 79	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH HSMR (Rolling 12 Month Figure) - SGH HSMR - Crude Mortality Rate 2.2% Percentage non-elective readmissions within 28 days of discharge from hospital 10% Q4 2023/2024 Q1 2023/2024 Q2 2023/2024 Q1 2023/2024 Q2 2023/2024 Q2 2023/2024 Q2 2023/2024 Q2 2023/2024 Q3 2024/2025 Q4 2024/2025 Q2 2024/2025 Q4 2024/2025 Q2 2024/2025 Q2 2024/2025 Q2 2024/2025 Q2 2024/2025 Q2 2024/2025 Q2 2023/2024 Q1 2023/2024 Q2 2023/2024	HSMR (Rolling 12 Month Figure) - UHS HSMR (Rolling 12 Month Figure) - SGH 95.0 85.5 89.5 89.5 \$100 87.5 HSMR (Rolling 12 Month Figure) - SGH 75.0 84.3 87.5 \$2.5% \$300 87.5 HSMR - Crude Mortality Rate 2.2% 27% 2.1% \$3% 2.1% Percentage non-elective readmissions within 28 days of discharge from hospital 11.9% 12.3% - 11.8% Cumulative Specialties with Outcome Measures Developed (Quarterly) 80 75 76 76 76 11 Specialty per quarter Developed Outcomes RAG ratings (Quarterly) 100% 37 41 81 36 39 75 76 76 76 71 79 -

Safety		Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov	Monthly target	YTD	YTD target
5	Cumulative Clostridium difficile Most recent 12 Months vs. Previous 12 Months	$\begin{array}{c} 110 \\ 6569 \\ 7379 \\ 7379 \\ 7785 \\ 8493 \\ 9 \\ 12 \\ 1419 \\ 22^{29} \\ 27^{38} \\ 37^{51} \\ 47^{61} \\ 55^{71} \\ 60 \\ 60 \\ 71 \\ 71 \\ 60 \\ 71 \\ 71 \\ 60 \\ 71 \\ 71 \\ 60 \\ 71 \\ 71 \\ 71 \\ 71 \\ 71 \\ 71 \\ 71 \\ 7$	≤8	81	≤64
7	MRSA bacteraemia	5 0 0 1 2 1 2 0 1 1 0 0 0 0 0 0 0 0 0 0 0	0	2	0
5	Gram negative bacteraemia	0 0 15 , 28 , 20 , 18 , 22 , 19 , 16 , 31 , 25 , 25 , 29 , 22 , ³⁵ , 23 , 29	≤19	219	≤144
	Pressure ulcers category 2 per 1000 bed days		<0.3	0.39	<0.3
0	Pressure ulcers category 3 and above per 1000 bed days		<0.3	0.31	<0.3
1	Medication Errors (severe/moderate)		≤3	16	24
2	Watch & Reserve antibiotics, usage per 1,000 adms Most recent months vs. 2023/24	3,500	<2625	2,513	<2580

Outstanding Patient Outcomes, Safety and Experience

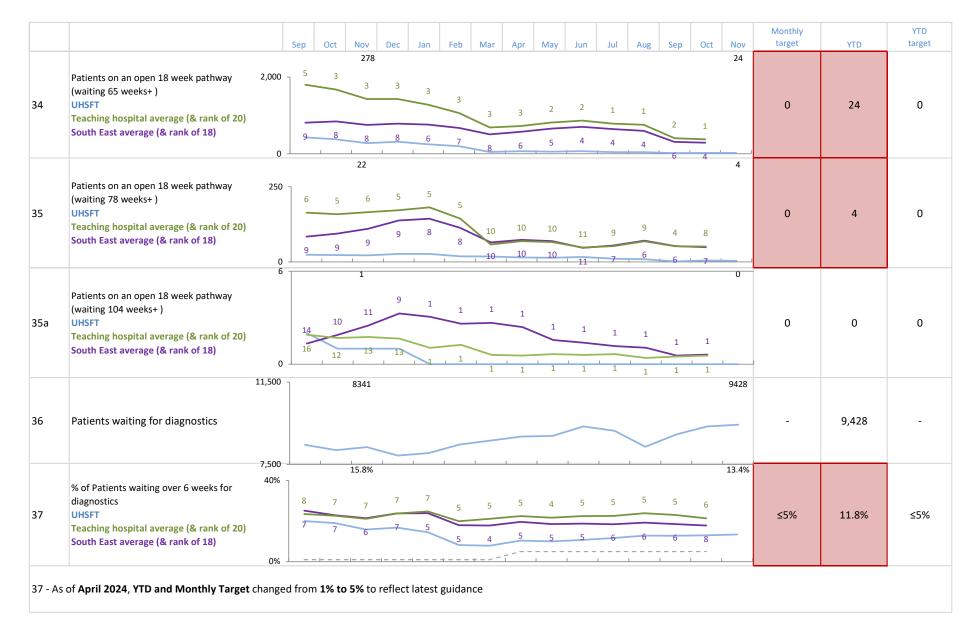
Safety			Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
13	Patient Safety Incident Investigations (PSIIs) (based upon month reported, excluding Maternity)	S	5.00		0	1						1					1	-	7	-
13a	Never Events		5.00		3	1					1		1				1	0	5	0
14	Patient Safety Incident Investigations (PSIIs)- Maternity		5.00 -		0	1	1	1	,	1	1		1	1	1	1	0	-	0	-
15	Number of falls investigated per 1000 bed days	0.30		1	0.00		,	1	,	,	,					1	0.05	-	0.12	-
16	% patients with a nutrition plan in place (total checks conducted included at chart base)	100% -	772	770	95.7%	935	962	961	1,012	930	973	977	930	869	826	964	96.7% 961	≥90%	94%	≥90%
17	Red Flag staffing incidents	50 -			22	\sim			\sim								20			
	Red Flag starting incluents	0 -			_	,		-				/						-	143	-
Mater		0 -	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	lut	Aug	Sep	Oct	Nov	- Monthly target	143 YTD	- YTD target
<u>Mater</u> 18		700	Sep 442	Oct 446	Nov 469	Dec 392	Jan 483 406	Feb 429	Mar 428	Apr 448	May 633 415	Jun 517 379	Jul 501	Aug 480	Sep 410	Oct 523	Nov 451 392			YTD
-	nity Birth rate and Bookings Birth Rate - total number of women birthed	700 300 15	T	Oct 4446	Nov 469	Dec 428 392	Jan 483	Feb 4229	Mar 428 6	Apr 411 0		Jun 517 379 8	Jul 501	Aug 480	Sep	Oct 523	Nov 451 392 1			YTD

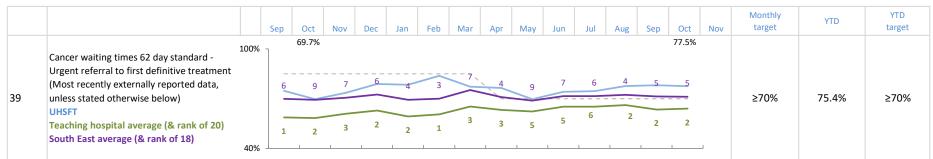


Acces	ss Standards	C.	ep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Monthly target	YTD	YTD target
		95%			-55.8%-												5 6 .1%			tu.get
28	Patients spending less than 4hrs in ED - (Type 1) UHSFT		12	10	11	8	4	4	4	9	6	8	6	10	6	6	12	≥95%	65.7%	≥95%
	Teaching hospital average (& rank of 20) South East average (& rank of 16)	30%	7	7	7	5	2	3	2	5	2	4	5	6	4	4	9			
29	Average (Mean) time in Dept - non- admitted patients	05:00			03:47												03:33	≤04:00	03:19	≤04:00
		02:00 07:00		1	06:25	1			1		1	1		1	1	1	05:40			
30	Average (Mean) time in Dept - admitted patients		_										~		_			≤04:00	05:32	≤04:00
				1	62.7%			1		1	1	1	1			L	62.4%			
31	% Patients on an open 18 week pathway (within 18 weeks) UHSFT Teaching hospital average (& rank of 20)		4	4	4	4	4	4	4	4	4	4	4	4	4	4		≥92%	63.5%	≥92%
	South East average (& rank of 18)	5000	6	5	4	4	4	4	4	4	4	4	3	4	4	3				
	Fotal number of patients on a	50% + 5,000]		I	59075	1	T	1	1	1	1	1	I	I	1	I	60338			
32	waiting list (18 week referral to treatment pathway)																_	-	60,338	-
		5,000 ⊥	1	1	1025	1	1	1	1	1	1	1	1	1			4240			
	Patients on an open 18 week pathway (waiting 52 weeks+)	8,000 -	3	2	1835 2	2	2	3	3	4	3	2	2	2			1340			
3	UHSFT Teaching hospital average (& rank of 20) South East average (& rank of 18)		8	8	8	9	10	9	10	10	10	9	9	8	9	2		≤1393	1340	≤1393

Outstanding Patient Outcomes, Safety and Experience

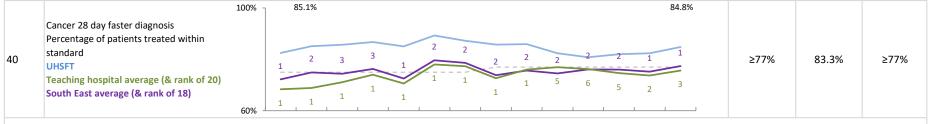
Appendix



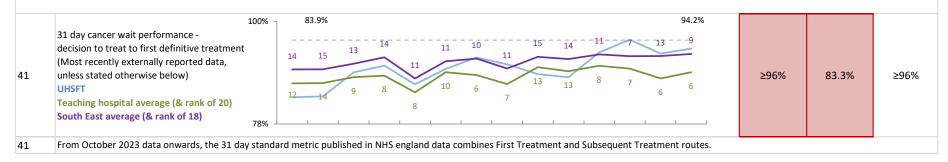


39 - From October 2023 data onwards, the 62 day standard metric published in NHS england data combines Urgent Suspected Cancer and Breast Symptomatic with previously excluded Screening and Upgrade routes.

As of April 2024, YTD and Monthly targets changed to 70% in line with latest operational guidance

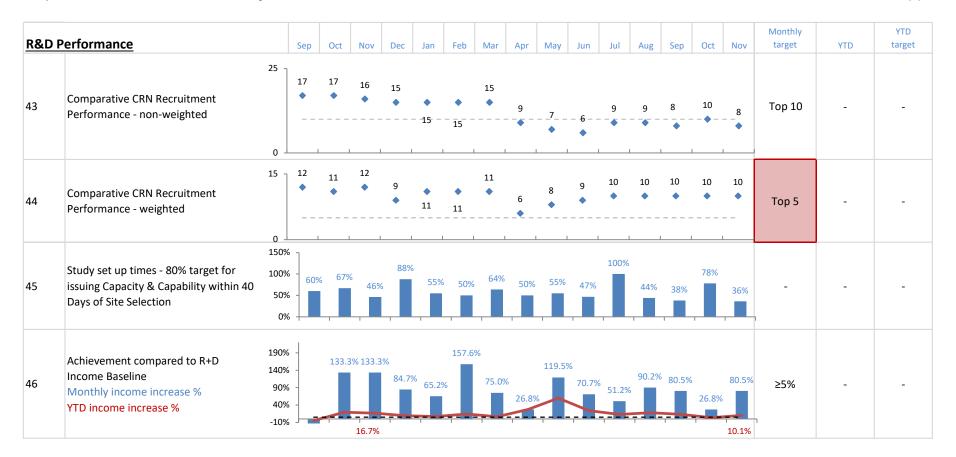


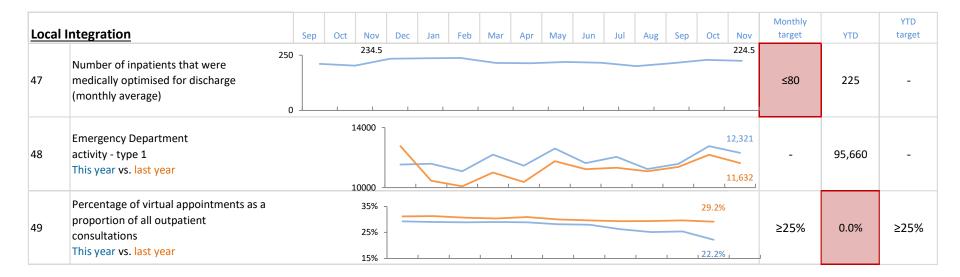
40 - As of April 2024, YTD and monthly targets changed from 75% to 77% in line with latest operational guidance



Pioneering Research and Innovation

Appendix





Foundations for the Future

Appendix

